

10/10 YEAR  
WARRANTY

## Important Scale Warranty Documentation

Models: VTC221, VTS231, VRS241,  
7566, 7563, VKR211

METTLER TOLEDO

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## The Industry's Most Powerful Warranty

### POWERCELL® PDX® Truck & Railroad Scales

**Included Models: VTC221, VTS231, VRS241, 7566, 7563, VKR211**

**This warranty applies to the METTLER TOLEDO truck and railroad scales above equipped with POWERCELL® PDX® load cells as well as VKR211 conversion kits. METTLER TOLEDO warrants that the equipment listed above will be free from failure resulting from defects in workmanship and materials for a period of ten (10) years from date of installation, or one hundred and twenty-two (122) months from date of shipment to the Buyer, whichever occurs first. This includes the full coverage provided by our StrikeShield™ Lightning Protection.**

- 1) The Warranty includes POWERCELL PDX load cells system, load cell cables, scale weighbridge and any METTLER TOLEDO digital terminals that are supplied with and are connected to the vehicle scale for 10 years. Warranty for VKR211 kits includes new load cell system but not the existing weighbridge.
- 2) Weighbridge mechanical wear parts, load cell receivers, and checking systems including bumpers, check rods, and pins are covered for one year after installation. METTLER TOLEDO supplied digital terminals are only covered in years 6 -10 solely for failure due to a lightning strike (power surge).
- 3) Should any such defect occur within the 10 year warranty period, the Warranty shall cover, at METTLER TOLEDO's option: (i) 100% coverage of repair parts, labor and travel time, and mileage from the closest authorized service location during METTLER TOLEDO normal work periods, or (ii) replacement of the product. Recalibration of the vehicle scale, if required, after warranty repairs are made, is included. Recalibration of the rail sale is included, when necessary, after warranty repairs are made, but recertification of the scale is not included.
- 4) Lightning strikes are covered for all the above Models for the term of this Warranty under our StrikeShield Lightning Protection. Should any lightning damage occur to METTLER TOLEDO supplied electronic scale parts and terminals during the Warranty period, METTLER TOLEDO will furnish necessary replacement parts, labor and travel time, and mileage from the closest service location. Recalibration of the scale, when necessary, after warranty repairs are made is included. Ground wiring must be completed to installation specifications in order for Warranty to be valid.
- 5) Printers, Scoreboards, non-METTLER TOLEDO Indicators, or any other peripheral equipment, as well as any damages done to METTLER TOLEDO equipment as a result of these peripherals, are not covered by this Warranty. Terminal damage as a result of the serial COM port failure due to a peripheral will not be covered. Warranty terms for Printers, Scoreboards, and other peripheral Equipment are covered under terms and conditions of sale for such Equipment.
- 6) The protections of the Warranty shall apply provided that the equipment is installed to METTLER TOLEDO specifications by an authorized METTLER TOLEDO technician and Buyer maintains a service agreement with an authorized METTLER TOLEDO Service Representative for semi-annual preventive maintenance/inspection services during the term of the Warranty.
- 7) Work provided under the foregoing warranties during other than normal METTLER TOLEDO work periods is subject to charges for premium time.

**METTLER TOLEDO**

**Limitation of Warranty.** The Warranty provided herein is not applicable to:

- A.** The regular maintenance service and periodic calibration of the scale.
- B.** Misuse, abuse or other negligent handling of the product, including but not limited to a vehicle running into an above ground scale, non-maintenance of the scale and surface finish, operating equipment in abnormal conditions for which the equipment is not intended, overloading the scale, improper storage of product, or failure to ground scale according to METTLER TOLEDO's recommended procedure.
- C.** Cosmetic damages or imperfections that do not affect weighing performance.
- D.** Normal wear and tear.
- E.** Concrete and rebar used in scale foundation, piers, end walls, approaches, and weighbridge or items supplied by others.
- F.** Equipment on which the serial number has been removed or defaced.
- G.** Damage caused to the weighbridge and terminal by fire, water, submersion or act of God.
- H.** The Warranty is void if any service or maintenance is performed by a service representative not authorized by METTLER TOLEDO.
- I.** The Warranty coverage for VKR211 Conversion Kits is intended for use in existing weighbridges. The METTLER TOLEDO warranty is void if the VKR211 kit is incorporated into newly constructed weighbridges.
- J.** This Warranty applies to the above listed models installed in the 48 contiguous states of the United States as well as those models installed in Canada.
- K.** This Warranty is non-transferable.

FURTHER, METTLER TOLEDO EXPRESSLY WARRANTS THE PRODUCTS COVERED HEREIN SOLELY AS SET FORTH ABOVE. METTLER TOLEDO DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). IN NO EVENT WILL METTLER TOLEDO BE LIABLE FOR ANY TYPE OF SPECIAL, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES, WHETHER SUCH DAMAGES ARISE OUT OF OR ARE A RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE.

**THIS CERTIFICATE IS REQUIRED TO VALIDATE YOUR POWERCELL TRUCK SCALE WARRANTY AND RECEIVE TECHNICAL SUPPORT.**

Keep a copy of this document for your reference and please fill out the below information and **return it within 60 days** to: METTLER TOLEDO, Warranty Department, 1900 Polaris Pkwy, Columbus OH 43240 or [TruckScaleWarranty@mt.com](mailto:TruckScaleWarranty@mt.com) to register your warranty.

The StrikeShield™ Lightning Protection system has been grounded to installation specifications attached.

Company Name: \_\_\_\_\_ Date of Installation: \_\_\_\_\_

Address: \_\_\_\_\_

Scale Model #: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Indicator Model #: \_\_\_\_\_ Serial Number: \_\_\_\_\_

\_\_\_\_\_  
Buyer's Name

\_\_\_\_\_  
Company Name (METTLER TOLEDO or Authorized Distributor)

\_\_\_\_\_  
Buyer's Signature

\_\_\_\_\_  
Sales Representative's Signature