

KSS WebviewPLUS

FAST, RELIABLE ONLINE SCALE REPORTING

KSS WebviewPLUS makes it easy & quick to track your master scale list, repair history and calibration certificates on line...FAST.

SCALE HISTORY SCREEN

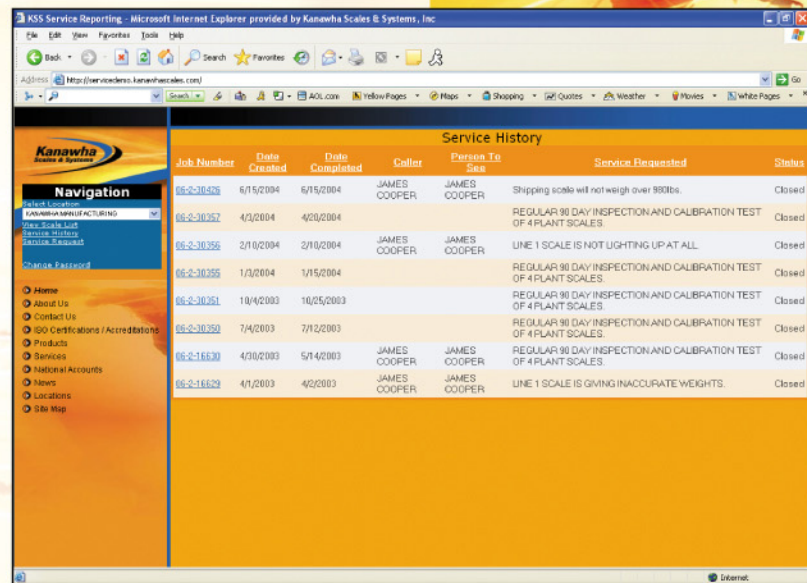
- Menu system allows you to view all scales or search for specific scales at your facility
- View scale ID, make, model, serial number, capacity, location and details for each scale
- View detailed information on each scale service/repair including:
 - Date of Service/Repair
 - Cost of Service/Repair
 - Description of Service/Repair
 - Contact Name or Person Ordering Service
- View online calibration certificate in PDF format

Kanawha
Scales & Systems

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KEY CUSTOMER BENEFITS

- A management tool to evaluate scale performance resulting in less downtime, lost productivity, and repair costs
- An online system to retrieve & print key information, 24/7
- Ability to place service calls online
- Quickly access scale information for service purposes
- Easily manage scale population for performance, efficiency and control of repair costs
- Restrict access to information for security reasons
- Anticipate scale performance to minimize breakdown frequency and lost productivity
- Quickly determine scale specifics when ordering accessories
- Enables technicians to be better prepared to successfully repair each scale on the first call
- Track accountability for placing service calls



The screenshot shows a web browser window displaying the 'Service History' page. The page has a navigation menu on the left and a table of service records. The table columns are Job Number, Date Created, Date Completed, Caller, Person To See, Service Requested, and Status. The data rows show various service calls, including inspections and repairs, all with a 'Closed' status.

Job Number	Date Created	Date Completed	Caller	Person To See	Service Requested	Status
06-2-30256	6/15/2004	6/15/2004	JAMES COOPER	JAMES COOPER	Shipping scale will not weigh over 980lbs.	Closed
06-2-30257	4/2/2004	4/2/2004			REGULAR 90 DAY INSPECTION AND CALIBRATION TEST OF 4 PLANT SCALES	Closed
06-2-30356	2/10/2004	2/10/2004	JAMES COOPER	JAMES COOPER	LINE 1 SCALE IS NOT LIGHTING UP AT ALL.	Closed
06-2-30355	1/3/2004	1/15/2004			REGULAR 90 DAY INSPECTION AND CALIBRATION TEST OF 4 PLANT SCALES	Closed
06-2-30251	10/4/2003	10/25/2003			REGULAR 90 DAY INSPECTION AND CALIBRATION TEST OF 4 PLANT SCALES	Closed
06-2-30350	7/4/2003	7/12/2003			REGULAR 90 DAY INSPECTION AND CALIBRATION TEST OF 4 PLANT SCALES	Closed
06-2-16630	4/30/2003	5/14/2003	JAMES COOPER	JAMES COOPER	REGULAR 90 DAY INSPECTION AND CALIBRATION TEST OF 4 PLANT SCALES	Closed
06-2-16629	4/1/2003	4/2/2003	JAMES COOPER	JAMES COOPER	LINE 1 SCALE IS GIVING INACCURATE WEIGHTS.	Closed

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CALIBRATION CERTIFICATE SCREEN

- ISO compliant calibration certificates delivered as PDF documents which can be printed, stored or emailed
- View a complete online calibration certificate of your scale
- All calibration certificates include:
 - Complete customer name & scale description
 - Standard NIST required information such as: test type, test weight, as found, error, as left and tolerance
 - Detailed listing of conditions effecting test results
 - Technician registration number identifying your repairman
- Calibration certificates meet NIST Handbook 44, ISO 9000 and ISO/IEC 17025 requirements for all weighing equipment

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